

COVID-19 PRECAUTIONARY AND HYGIENE MEASURES

EURO-DIVERS MALDIVES
DIVE & WATER SPORT CENTRE
MEERU ISLAND RESORT & SPA



Prepared By:
Date:

Euro-Divers Maldives
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GUIDELINE OVERVIEW

Due to the recent and worldwide outbreak of Covid-19, Euro-Divers Maldives Pvt. Ltd. would like to draw your kind attention. We like to point out additional precaution and hygiene measures which were implemented due to the Covid-19 outbreak, to ensure the highest standard and safety for our clients at all times.

Euro-Divers already started to implement the first additional hygiene measures at the very early stages of the pandemic in early February 2020 and when many countries did not have started to enforce any additional measures. Euro-Divers has implemented those measures in their operations worldwide as we have seen that there were more and more cases in several countries around the world.

SUMMARY

- We recommend online check in for greater comfort
- We ask every client if they feel unwell or show any symptoms of a flu or cold. Clients feeling unwell are required to contact the dive or water sports team immediately and we ask them to consult the island doctor. Clients will be asked not to participate in any diving or water sports activity until cleared.
- Our teams are monitored, and anti Covid-19 procedure trained with the measures established by the Professional Association of Diving Instructors and are of course constantly updating their knowledge with the latest recommendation given by the relevant authorities and hotel/resort.
- We provide our customers with hand sanitizing gel both at the dive & water sports center and on board of the diving boats.
- We encourage our clients to maintain social distancing as per international guidelines
- Rental dive equipment is dedicated to one client during the stay and will not be shared with other clients.
- All dive & water sports equipment (rental/own) will be washed and disinfected after each trip.
- Regulators, masks and snorkels will be washed and disinfected individually and each item separately one by one
- New mouthpieces, masks and snorkels are available for purchase should clients prefer to buy their own gear.

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- We provide defog solution on the dive boats to all clients to avoid the use of saliva
- Clients who wish to clean and disinfect their private equipment on their own can let us know and we provide a separate washing station.
- All frequently touched surfaces at the dive & water sports centers are cleaned on a regular basis with suitable disinfectant.
- The wide spaces on the boats allow the clients to maintain a distance at all times. The boat is washed and disinfected before each diving trip.
- To minimize physical contact during diving courses, we encourage our clients to buy with us digital training material prior to their arrival in the Maldives, thus, to reduce time spent for academic classes during holiday and also to limit time together with other students.

REGISTRATION OF DIVERS PRIOR TO THEIR ARRIVAL

We will have an online check-in available for guest which prefer to do so. This can be done from the comfort of the PC/Tablet or phone. All Data will be transferred digital to the dive & water sport centre. Just the final signature on the liability is required before the guest is joining the activities.

For those guests who prefer to check-in directly at the dive or water sports centre we provide disinfected pens to each guest. Tables and chairs are place with more than 1,5-meter distance to ensure social distance.

Staff wearing proper PPE whenever social distance cannot be kept/guaranteed.

BOOKING DIVING, SNORKELLING AND WATER SPORT ACTIVITIES

Guest can write their names on the sign-up sheets at the dive or water sports centre. Alternatively, they can call the dive or water sports centre to reserve a spot for the relevant trip.

We ask every client if they feel unwell or show any symptoms of a flu or cold. Clients feeling unwell are required to contact the dive or water sports team immediately and we ask them to consult the island doctor. Clients will be asked not to participate in any diving or water sports activity until cleared.

SOCIAL DISTANCING IN THE DIVE CENTRE RECEPTION

A sticker at the doorknob indicates the max. number of persons allowed in the room at the same time allowing social distance.

All frequent touched surfaces are cleaned and disinfected regularly with approved chemicals as per resort guideline (at least every 4 hrs).

Staff and guest to wear proper PPE (face mask).

Hand sanitizer is available.

SOCIAL DISTANCING WITHIN CLOSED AREAS

A sticker at the doorknob indicates the max. number of persons allowed in the room at the same time allowing social distance.

All frequent touched surfaces are cleaned and disinfected regularly with approved chemicals as per resort guideline (at least every 4 hrs).

Staff and guest to wear proper PPE (face mask).

Hand sanitizer is available.

TOILETS, SHOWERS & DRESSING ROOMS

Toilets, showers and dressing room will be cleaned & disinfected regularly using approved chemicals as per resort guidelines. (at least every 4 hrs)

Hand sanitizer is available.

RENTAL EQUIPMENT

All guest who are in need of rental equipment will keep the rental equipment during their entire stay to avoid cross contamination. The equipment will be stored in separate boxes. Cleaning & disinfection protocol as per Health Protection Agency (HPA) and Divers Alert Network (DAN) recommendations will be followed.

<https://covid19.health.gov.mv/downloads/>

<https://www.diversalertnetwork.org/emailview/landing/coronavirus/gearDisinfection/index.html>

STORAGE OF DIVE EQUIPMENT BETWEEN DIVES AND/OR DIVING

All diving equipment will be disinfected before stored in the wet room. To minimise the risk of contamination the wet room will be only accessible to dive centre staff.

All frequent touched surfaces are cleaned and disinfected regularly with approved chemicals as per resort guideline (at least every 4 hrs).

Staff entering the wet room will disinfect hands and wear proper PPE (face mask).

DIVING EQUIPMENT & DIVE CYLINDERS FOR BOAT DIVES

The boat crew will transport diving cylinders and equipment boxes on separate trollies to the boat. Each guest will have his/her designated seat on the boat. Below his/her seat he/she will find the box with his diving equipment and the tank will be in front of him/her to assemble and check the scuba gear personally. The boat crew will clean/disinfect the boat and all high touched surfaces before each trip with approved chemicals as per resort guideline.

After the trip all equipment will be cleaned as per cleaning procedure for rental/own equipment.

Staff will wear proper PPE whenever social distance cannot be kept/guaranteed.

DIVING COURSES

We encourage the guest to do their theory online before arriving at the dive centre. If the guest prefers to do the theory while on the island, he/she will get a book and all videos so that he/she can study from the comfort of his/her own room to minimise the time in the classroom.

Students will use the same equipment during their entire course to avoid cross contamination. While preparing for training dives in the lagoon boxes and equipment will be placed on the deck keeping a distance of 1,5 meter in between.

Cleaning procedures for rental/own equipment apply.

Group size will be limited to max. 4 person at the same time.

Staff will wear proper PPE whenever social distance cannot be kept/guaranteed.

DIVE & WATER SPORT CENTRE EMPLOYEES AND BOAT CREW

All dive and water sport centre staff will join daily temperature checks from the resort as per Health Protection Agency (HPA) guideline and resort policy.

Personal hygiene will be strictly enhanced.

All dive & water sport staff and as well the resort boat crew will receive relevant trainings as recommended by the Professional Association of Diving Instructors (PADI) and Divers Alert Network (DAN).

Staff will wear proper PPE whenever social distance cannot be kept/guaranteed.

WATER SPORTS ACTIVITIES

To ensure social distancing group lessons will be limited to a maximum of 4 persons plus the instructor.

All water sports equipment (Kayak, SUP, Paddle, Life Vest, Jet Ski, etc.) will be cleaned and disinfected with approved chemicals as per manufacturer guidelines after each use.

The use of double kayak will be limited to guest staying in the same room or family members.

The use of jet ski with two persons will be limited to guest staying in the same room or family members.

Water Sport Staff will wear proper PPE whenever social distance cannot be kept/guaranteed.

DIVE & WATER SPORT CENTRE SANITIZING EQUIPMENT

Hand sanitizer will be available throughout the dive & water sport facilities and as well on the boats.

For equipment disinfection bleach in the ratio 1:50 will be used as recommended by DAN and HPA.

Highly touched surfaces are cleaned regularly with approved chemicals as per resort guideline.

OTHERS

BEVERAGES AND FOOD SERVED ON DIVING OR SNORKELLING BOATS

Separate lunch boxes will be provided for each guest during the relevant trips.

Water dispenser and glasses will be cleaned as per resort guideline.

We encourage guest to bring their own refillable water bottle with them to avoid contact and minimise environmental impact of single use plastic.

BRIEFINGS, MEETINGS AND DISCUSSIONS

Highly touched surfaces will be cleaned regularly with approved chemicals as per resort guideline.

Staff will wear proper PPE whenever social distance cannot be kept/guaranteed.

FIT OR TESTING PROCEDURES

All guest will have to fill a medical questionnaire prior joining diving, snorkelling or water sport activities. In case any questions are answered with **YES**, a medical certificate is required.

All guest will be asked directly before joining any activity if they feel unwell or show any symptoms of a flu or cold. Clients feeling unwell are required to contact the dive & water sports team immediately and we ask them to consult the resort doctor. Clients will be asked not to participate in any activity until cleared.

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We follow guidelines given by the Maldivian government and the Ministry of Health, guidelines from the resort and we align our self with precaution measures taken by some countries in Europe.

Certainly, all hygiene measures and precautions are constantly updated with the latest recommendations which are put in place by the different authorities.

REFERENCES

DAN Recommendations for disinfection of scuba equipment

<https://www.diversalertnetwork.org/emailview/landing/coronavirus/gearDisinfection/index.html>

10 Recommendations on Risk Prevention and Mitigation

Health Protection Agency and Ministry of Tourism – Republic of Maldives

<https://covid19.health.gov.mv/downloads/>