



Kuredu, 2020-07-07

General Covid-19 Operational Guidelines for Prodivers

We are happy to announce that all Prodivers dive centres will open their operations at the same date as the resorts opens their doors.

All diving and snorkelling activities, as previous years, will be in our program!

To safeguard our guests and team safety as well as to follow the guidelines given by the Maldivian government for the protection against Covid-19, the bellow procedures will be implemented where possible.

Happy diving!

Your Prodivers team

Prodivers General guideline for opening diving operations, as of the 7th of July 2020.

*(Bellow content will apply to each dive centre where applicable. Guidelines could change without prior notice.
To be revised after new governmental advice at opening dates)*

Registration of divers prior to their arrival to the resort or their dive activities.

Prodivers has an application that is linked through our web site where divers can register themselves prior to their arrival to us through their own laptop, tablet or smart phones. If not registered prior to the arrival to the resort, the same can be done on site.

The tablets used in the dive centres will be cleaned/wiped after use but we recommend using your own laptop, tablet or smartphone.

Our divers can sign our liability digitally prior to their arrival to us when they register or when arriving to the dive centre.

Booking diving and snorkelling activities.

If you are not able to book any activities by visiting the dive centre, Prodivers has a paperless solution already in place where divers can add themselves into any activities of their choice, either through a tablet outside/inside the dive centre or through their own smart phone, laptop or tablet.

Snorkelers can do the same through a similar app, Eleanor, through a tablet within the resort and dive centre or through their own smart phone. When using our tablets, both for Elinore and Prodivers own app, the screens will be wiped after each use.

Social distancing in the dive centre reception

We like to limit the social distancing when inside a closed room, so our goal is to register and/or meet our divers outside the dive centres for a more pleasurable experience.

When entering the dive centre a maximum of 1 diver/guest/family can enter the dive centre at the same time, calculated on approximately 1,5x1,5meter area or 1,5 length meter reception counter.

The bigger area/counter length within the dive centre/reception will allow more divers/guests to enter at one time.

Social distancing within closed areas in the dive centre as equipment room, shop and others.

A maximum of 1 person per approximately 1,5x1,5meter area will be allowed.

Toilets, showers and dressing rooms.

Depending on the manpower situation and logistics, close by toilets will be the alternative where the toilet in the dive centre will then be closed.

Showers and dressing rooms will not be available until further notice.

Rental equipment

Diving rental equipment will be available where the diver will be issued his/her diving equipment to be used for the full stay and only returned to Prodivers after the last dive has been conducted.

After use of the rented dive equipment, all items will be sanitized prior to an eventual new rental period/guest use.

Dive computers, underwater torches and rental cameras will be handed out separately for each dive.

Above mentioned rental items will be sanitized after each use.

Divers that aim to dive regularly will be offered to keep the smaller rental items (dive computer) for their complete stay with us.

Rental equipment as mask fins and snorkels will be available and will be sanitized between each and every rental, or kept for the full duration of stay (for divers).

If a guest needs to try a rental item for the perfect fit prior to usage and the size isn't correct, this specific item will not be offered to any other guest until sanitized.

Any guest signatures requested by the dive centre employees at hand out or when receiving the equipment back will either be void, signed by us on their behalf or offered to sign by the guest using a pen that will be sanitized after that single usage.

Already sanitized equipment ready for usage/rental will be clearly marked within the dive centre premises. Non sanitized rental equipment will not be visibly available for guests until having been sanitized.

All diving guests will be offered a bag or box for their use during their stay with us. This bag/box will be used when transporting equipment back and forth to the activities.

We recommend that divers and snorkelers bring their own masks and snorkels with them from home or purchases the same through our dive centre shop.

Storage of dive equipment between dives and/or between diving days.

Guests will rinse their own (or rented) dive equipment in dedicated rinse basins. The rinse basins, filled with a mix of water/disinfectant, will be available and clearly marked within the dive centre equipment room.

Dedicated equipment pegs/hangers, with the divers name clearly mentioned, will be available for storage between dives or dive days both for private and dive centre rental equipment.

Diving equipment and dive cylinders for boat dives.

Diving equipment will be brought with an equipment trolleys to the jetty by dive centre employees, wearing face masks and gloves. At the jetty each diver will be handed his/her diving equipment where the diver will assemble their own equipment at a dedicated place within the boat.

Each diver will have approximately 1 m bench area for their own usage on the boats to keep the social distancing as recommended.

Diving cylinders will be brought to the guests sitting area by the dive centre employees or boats crew, who will using face masks and gloves.

The divers will assemble and disassemble their own diving equipment before and after their dives.

The Nitrox check prior to dives will be done by a boat crew in front of the diver for his/her acknowledgment and approval.

Eventual towels for guests will be placed by each seat, no self-service.

After a dive the diver will hand over their equipment to a dive centre employee, who will be using face masks and gloves, and who will bring their equipment back to the dive centre with an equipment trolley.

At the dive centre, the diver will rinse his/her own dive equipment and put it back on their personal hanger to dry for their next scheduled dive.

In case a diver wants the dive centre to rinse and dry their dive equipment, the dive centre will dedicate one dive centre employee who will clean the equipment while wearing face mask and gloves. Dive cylinders will be brought back to the dive centre by the dive centre employees, who will use a face mask and gloves.

For house reef dives the diver will arrange his/her own equipment to be brought to the house, where the equipment will be assembled closer to the house reef.

The dive centre employees will bring the cylinder to the entry point of the dive for assembly. The cylinder will be marked with the diver's name and room number. The diver will leave the cylinder at the exit point at the end of the dive.

Diving courses

Diving courses are on offer and priority will be for e learning (learning the theory part over the internet) or by self-study in their rooms.

If theory sessions are conducted in a classroom within the dive centre premises, social distancing will be reinforced and both student and instructors will wear face masks.

Student will benefit by having their dedicated rental diving equipment during the complete course as do our certified divers. (see above)

If a student continues to dive after the course, he/she will continue to use that same diving equipment until their last dive.

Dive centre employees

Any dive centre employee will wear a face mask when handling guests service issues and wear gloves additionally when handling any dive equipment, rental items or similar.

Dive centre employees that is bringing equipment and cylinders back and forth to the boats and house reef, will also be wearing mask and gloves.

Boat crew will all wear face masks during their work with guests on the boats. The crew will avoid helping the guests with their equipment assembly/disassembly and if asked to, will wear gloves.

Dive centre employees filling tanks will use both face masks and gloves during operations.

Dive centre sanitizing equipment

Hand sanitizers will be clearly visible at the entrance to the dive centre reception, equipment rooms, classrooms and dive boats.

Others

Beverages and food served on diving or snorkelling boats will be offered in sanitized reusable cups and/or pre sealed food packages and served by one member of the boat crew only.

Briefings, meetings and discussions with guests will be held outside to avoid unnecessary complications/inconvenience with regards the use of face mask and sanitizing procedures.

Shop procedures will be discussed but only a maximum number of potential customers can be in the shop at one time.

Fit or testing procedures will be limited or not allowed depending on the intended item to purchase. If fitted and not purchased, the item (mask fins, snorkels...) will be sanitized prior to being on display again. Textiles, swimwear and similar items cannot be fitted or tested by guests until further notice.